

Curriculum Vitae



Personal details

Name Ulrike Rolf
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Qualifications in Systems analysis
Political economics
Industrial business management

Professional IT experience Since 1972
SAP experience Since 1981

Languages German (native speaker)
English (fluent)
French (basic)

SAP – main focus

- SAP organisation & conception, consulting, customising, realisation, and support (mainly R3 – SD,LE,TRA)
- Installation of sales and distribution (SD) processes incl. integration of financial accounting, production, materials management, controlling, quality management, TM/3-based SD including LE, MM, FI, CO & QM
- Design and specification of customer-specific enhancements functions (user-exits, ABAPs, interfaces) and add-ons
- Excellent overview of economic & technical aspects of SAP

General consulting

- IT project management
- Inter-team management

Sectors

- Appliances manufacturer
- Automotive
- Automobile & aircraft industry suppliers
- Automobile supplier and Automotive retailer
- Banking services
- Chemicals
- Commerce
- Cosmetics industry
- EDP services
- Electronics
- Machine construction & production
- Mechanical engineering
- Mining
- Pharmaceutical
- Power supply industries
- Retail
- Sewing machine construction and production
- Service provider for Audit, Tax and Advisory
- Technical services
- Tyres producer
- Water power supply industries

Professional experience

- Senior consultant
- Project director
- EDP planner
- Analyst programmer

Practical experience

- 09/2017 – present** **Service provider for Audit, Tax and Advisory in Berlin / Germany**
Optimization, Support, Trouble Shooting, Customer Enhancements of SD with interfaces from and to CRM
- 03/2017 – 06/17** **Template – Rollout for the Austrian affiliated company of a pharmaceutical enterprise in Vienna**
Team lead Order to Cash – process
- 09/16 – 12/16** **Tyres supplier – support, optimization, and enhancement of already productive system (Apollo/Vredestein)**
Definition, creation & optimisation of SD & LE& TRA & EDI processes of interfaces to FI, CO, MM modules
Definition, specification, coordination, and realisation of customer developments and forms
- 04/15 – 09/16** **Appliances Manufacturer – enhancement of templates of roll outs for European, North America and Asia factory systems (BSH)**
Definition, creation & optimisation of SD, LE, TRA & GTS & EDI, and cross company processes of interfaces to FI, CO, MM modules, Atlas, Solution Manager in all sub-modules like:
- Pricing and taxes (VAT)
 - Replenishment deliveries, stock transfer deliveries, purchasing, material movements, account determination SD and MM, ATP, MRP
 - Invoicing
 - Definition, specification, coordination, and realisation of customer development specifications and forms
- 10/11 – 12/15** **Different Project work of different projects in order of Mercoline Ltd. like:**
Analysis, consultation, customising, implementation, realisation, and support for SD, LE, TRA, GTS, EDI in all submodules like
- Process design (complete OTC)
 - Contracting and Services
 - Delivery scheduling and calls
 - Price- and tax determination and setups in SD and MM
 - Intercompany business
 - Data migration
 - Invoicing
 - Implementation of customer specific requirements, enhancements, forms
 - Optimizing and enhancements of modules MM/FI/CO/CS specially for customer specific requirements and forms
 - Implementation of logistic SAP – Mercoline - Add-ons like Transport Communicator (TC) and Gelangensbestätigung (Acknowledgement of receipt of delivery)
 - Retail

- 05/11 – 09/11** **Water power supply industrial company – enhancement of templates of roll outs for International affiliates (Voith)**
- Definition, creation & optimisation of SD & LE & TRA processes (delivery and service related, contract orders, down payment) with links to interfaces of PP, FI, CO, MM modules, ATP, MRP
 - Definition, specification, coordination, and realisation of customer development specifications
 - Definition, creation, and coordination of test plans
 - Documentation
 - Planning and realisation of release change for all sub-applications for modules SD / LE
 - Release change from 4.6C to MySap ERP2005 for international affiliates
- 11/05 – 05/11** **Pharmaceutical company - support and optimisation of operational R3/SD - system, Release 4.6C & MySap ERP2005 for European affiliates (Bayer/BBS)**
Adaptation & optimisation of SD & LE & GTS & EDI processes in all sub-applications (extract):
- Definition, specification, and realisation of user-exits (ABAP, third-party interfaces, copy rules, requirements)
 - Definition, specification, and realisation of interfaces to FI, CO, MM, ATP, MRP – replenishments- / stock order transfers
 - Implementation of pricing procedure inclusive taxes (VAT) determination
 - Definition, specification, and procedure of eCATTs
 - Definition of reports and queries
 - Specification and testing of customer enhancements (change requests), reports and forms
 - Data migration
 - Troubleshooting in SAP and/or customer programmes, including OSS
 - Key user support
 - Documentation
- 08/08 – 12/08** **Power supply industry – sales boosting project (Stadtwerke Leipzig)**
- Team manager for all Internet and all IT matters
 - Over-all project coordination of IT-related tasks
- 09/06 – 07/07** **Pharmaceutical company - European affiliate - upgrade from 4.6C to MySAP ERP 2005 with simultaneous roll-in of German, UK & French affiliates (Bayer Healthcare, Bayer Business Service)**
- Analysis, consultation, customising, implementation, realisation for SD/LE in all sub-applications including GTS, including pricing, taxes (VAT) and forms, data migration
 - Hypercare support
- 08/05 – 10/05** **Chemical Industry – roll out project (Werner & Merz) in Germany and France**
Consultant for customising, implementation, and realisation in corporate sector, mainly in the areas of SD processes including contract orders, pricing, taxes (VAT), invoicing, data migration, forms
- 06/05 – 08/05** **German banking services sector – optimisation (GZS)**
Preparation of draft and detailed concepts for new SAP material and customer master data for optimising the SD processes

08/04 – 05/05

Raw materials processing industry, automotive – R3 roll out project for Norwegian automotive affiliate (Hydro Aluminium)

Consultant for analysis, conception, organisation, and customising of SD-processes of R/3-SD including LE release 4.6C in the areas:

- Process development
- Organisation of master data, sales, conditions, pricing, taxes (VAT), delivery (shipping, packaging & transport), invoicing (order- and delivery-related invoicing plans, retroactive invoicing, invoice printout), pricing, key data, taxes (VAT), foreign trade, data migration, EDI processes for delivery schedules and call-ups
- Design of interfaces for CO, FI, MM, QM
- Conception, organisation, and realisation (creation of development concepts) of customer-specific enhancements, reports, and forms
- Documentation
- End user coaching during going live phase
- Hypercare support

08/03 – 08/04

German electronics & optical industries - support and optimisation of operational R3/SD system, Release 4.6B, 4.7 (Sick)

Optimisation of SD & processes in all sub-applications

- Support in areas of SD & CS & MM & FI
- Customising
- Pricing and taxes (VAT) determination
- Implementation of Third-party processing
- Implementation of contract order processing
- Implementation of intercompany business, including order-related invoicing & stock transfer orders
- Definition, specification, and realisation of user-exits (ABAP, third-party interfaces, copy rules, requirements)
- Specification and testing of customer enhancements (change requests)
- Troubleshooting in SAP and/or customer programmes, including OSS
- Upgrade to SAP - Enterprise
- Documentation
- Realisation and elimination of concept-related problems
- Variant configuration
- Planning and realisation of sub-projects

04/02 – 05/03

German & UK electronics and automotive supply industries - support and optimisation of operational R3/SD system including LE and R3/MM- System, Release 4.6C (Panasonic)

- Team management in German and UK affiliates
- Optimisation of SD processes in all sub-applications
- Optimisation of MM processes, mainly in purchasing and MRP
- Optimisation of third-party processing
- Optimisation of pricing, taxes (VAT) procedures
- Key user support
- Definition, specification, and realisation of user-exits (ABAP, third-party-interfaces, copy rules, requirements)
- Specification and testing of customer enhancements (change requests)
- Optimisation of interfaces for CO, FI, MM (including WM), EDI and third-party interfaces
- Troubleshooting in SAP and/or customer programmes, including OSS
- Documentation
- Realisation and elimination of problems relating to conception and migration
- EDI optimisation, definition of IDOCs

04/01 – 03/02

France & Germany - pharmaceutical industry - roll out (Schering)

Analysis, conception, organisation, and customising of SD - processes for R/3-SD, including LE release 4.6C in the areas:

- Process development
- Organisation of master data, sales, conditions, pricing, deliveries (shipping, packaging, and transport), invoicing, pricing, taxes (VAT), batch management, foreign trade, intercompany business, third party processing, data migration
- Design of interfaces for CO, FI, MM (including WM), and EDI
- Conception, organisation, and realisation (creation of development specifications) of company-specific enhancements and forms
- End user coaching and support during and after going live

04/99 – 03/01

Mining company - advanced development of modules R3/SD and LE (Ruhrkohle)

Consultant for analysis, conception, organisation, and customising of SD-processes with main focus of R/3-SD, including R3/LE release 3.0 and release 4.5 in the areas:

- Process development for sales, deliveries (shipping and transport), pricing, taxes (VAT), shipping, transport, discounts, invoicing; intercompany business including order-related invoicing, organisation of master data, logistics, data migration
- Implementation of contract order processing
- Design of interfaces for CO, FI, MM, QM, PP, TM3, as well as third-party-interfaces
- EDI
- Release upgrade 3.0F → 4.5B
- Conception, organisation, and realisation (creation of development specifications) of customer expansion, reports, and forms
- Conception and realisation of authorisation management
- Key user coaching and support during and after going live
- Documentation

04/98 – 03/99 Mining company – introduction of R3/SD (Ruhrkohle)

Analysis, conception, organisation, and customising of SD-processes with main focus R/3-SD Rel. 3.0 in the areas:

- Process development
- Implementation of contract order processing
- Organisation of master data, sales, invoicing, pricing, taxes (VAT)
- Conception & organisation of customer-specific solutions
- Conception & realisation of authorisation management
- Completion of interfaces for CO, MM, FI,
- CATT
- Key-user training
- EDP coaching for employees and end users
- Coaching and support after going live
- Development of customer-specific solutions after going live

01/98 – 03/98 Merchant wholesaler - release upgrade of the module R3/SD from Release 2.2E to 3.1F and EDI installation

- Project lead
- Implementation of the release upgrade
- Conception, organisation, and realisation (customising) of EDI processes
- Support and end user training

04/97 – 01/98 Automotive & aircraft industries supplier - installation of R3/SD, Release 2.2E (Keiper/Recaro)

- Customising of SD/LE processes
- Organisation and development of forms (ABAP, SAPScript)

08/97 – 10/01 Technical services industry – installation & maintenance of customer-specific solutions based on SAP-R2 (TÜV Rheinland)

- Development and modification of SAP-R2-based dialogue systems for general administration tasks (Assembler, ABAP)
- Modification of SAP basic processes
- Implementation of release upgrades

08/87 – 03/97 Technical services Industry - installation, maintenance, and modification of SAP – RF2, RK2 and R2-Basis (TÜV Rheinland)

Implementation of SAP basic processes and realisation of customer-specific modifications

01/83 – 07/87 Engineering company - installation, maintenance, and modification of RM2 and R2-Base (KHD)

Development and maintenance of SAP standard and end customer-specific modifications

08/79 – 12/82 Cosmetic industries - installation and modification of the product SAP-R2/RF (Marbert)

Installation, conception, organisation and realisation, team management

- 04/77 – 07/80** **Power supply sector - development of a human resource system – Persis (Gas-, Elektrizitäts- und Wasserwerke Köln)**
- 10/73 – 03/77** **Metal industries - programme design for accounting, human resources & production control applications (Gildemeister)**